



EUROPEAN COMMISSION
DIRECTORATE-GENERAL
TAXATION AND CUSTOMS UNION
Digital delivery of Customs and Taxation Policies
Processes & Data, Customer Relationship and Planning

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NOTE FOR THE ATTENTION OF TCG

Subject: PoUS start of Operations on 1st March 2024

After 5 years of collaborative preparatory work, we are pleased to announce that the Proof of Union Status system (PoUS) Phase 1 will enter the 'Operations' phase on the 1st of March 2024, in accordance with the project plan discussed with the ECCG and TCG and with the date defined in the UCC Work Programme.

The main objective of the Proof of Union Status (PoUS) system Phase 1 is to replace the paper procedure of T2L/T2LF used to prove Union status of goods with electronic means. From 01.03.2024 all new T2L and T2LF proofs should be endorsed and registered electronically in the new POUS system. As transition, proofs issued before 01.03.2024 can still be presented on paper until the end of their validity.

The PoUS System consists of the following key components:

- PoUS Specific Trader Portal (PoUS STP) for economic operators (with integration of the access management through what is called "Uniform User Management & Digital Signature" (UUM&DS)),
- PoUS Back Office (PoUS BO) for customs officers (with integration of other systems).

The PoUS System is configured to support the architectural approach chosen by Member States as specified in the PoUS Business case which was put for review to ECCG and TCG, and approved by the ECCG Members on 03.12.2019. All Member States (MS) will use the central PoUS system, except Spain and Poland, which have developed and will use their own national PoUS system, interfaced with the central PoUS system.

Information for Traders

a) Information on the PoUS System for the public

More information on the PoUS project and system and other relevant materials can be found at the following Europa web page:

https://taxation-customs.ec.europa.eu/online-services/online-services-and-databases-customs/proof-union-status-system_en

b) Access management through UUM&DS

Economic Operators access to EU Customs Trader Portal (EUCTP) is managed through the UUM&DS system. Information regarding all supported types of actors accessing the EUCTP per MS is detailed in the Economic Operators manual published at Customs Decisions System Europa web site under "UUM&DS Economic Operators Manual": [CDS - Customs Decisions System - European Commission \(europa.eu\)](https://cds.europa.eu/).

The UUM&DS URL address for managing Economic Operators delegations using the central delegation is: <https://customs.ec.europa.eu/taxud/uumds/admin-ext/>

Available Business Profiles for traders to access PoUS STP over UUM&DS are:

Business Profile	Permissions
POUS_STP_CONSULTATIVE	Can view information
POUS_STP_EXECUTIVE	Can view, enter and submit information

c) The EUCTP PoUS Specific Trader Portal

The EUCTP address to access PoUS STP is: <https://customs.ec.europa.eu/gtp>

d) National and Central Service Desk details for Economic Operators

MS National Service Desks (NSD) act as the single point of contact for the support of Economic Operators and their representatives using the EU Common Trader Portal. Contact details of all MS NSDs can be found on the [PoUS Europa web page](#).

DG TAXUD Central Service Desk (support@itsmtaxud.europa.eu) will be the Second-Level Support and its role will be to support the NSDs by providing solutions and guidance for issues that cannot be solved nationally by the NSDs and the National Project Teams.

Available system languages

At the start of the Operation, PoUS STP and PoUS BO are available in all the 24 official languages.

Known issues

Please note that PoUS STP 1.2.0.0 and PoUS BO 1.3.0.0 are the versions currently installed in PROD environment. If any known issues were to appear in either PoUS STP or PoUS BO, the related information would be made available on the [PoUS Europa web page](#).

eLearning material

DG TAXUD has developed an eLearning module for Traders:

<https://customs-taxation.learning.europa.eu/course/view.php?id=837§ion=1>

Conclusion

The PoUS Project Team would like to thank all the stakeholders who have contributed to reach this ambitious & critical milestone of the UCC. This achievement is very important in the transition to a paperless customs environment as envisaged by the UCC. With the deployment of the new PoUS System, we are also at the starting point of the next challenge: consolidate the operation. We are now fully committed to support the system in operation and to further improve the value that it offers to the Economic Operators and the Customs Administrations of the Member States. The focus will go towards analysing the feasibility of the S2S component development for Traders, the improvement of the user interface, the strengthening of the application and its alignment with the UCC. We would appreciate the continued support of all stakeholders to achieve these objectives.

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