



4 February 2021

Excess Payment Solution (EPS) to reduce the risk associated with your CASS sales

Dear Airline,

IATA often receives payments from Cargo Agents in excess of their billing. The refund of these payments is sometimes delayed because the agents have not provided their bank account details.

In order to facilitate a more efficient handling of these excess payments, IATA has adopted a new service called EPS (Excess Payment Solution). This service has obtained the approval of the CASS Policy Group (CPG) during its 52nd meeting.

Excess Payment Solution (EPS) in CASS

- **Effective 1 February 2021**, excess payments received from your Cargo Agents participating in **CASS Italy** will automatically be compensated to their next billing period, unless the agent specifically requests a refund.

How does EPS benefit the airlines?

Upon the implementation of EPS in your market, please note that the following changes will take place:

- The concept of over remittance will disappear. By default, any funds paid by the agent in excess of their billing will be kept in IATA's bank account to be adjusted against the agent's future billing periods.
- Agents will be able to request a refund of their excess remittances, provided that they have no outstanding amounts due. Such refunds will be processed either by the issuance of a bank transfer or a refund/credit in their next billing period (Billing Totals Advice - BTA).

In the meantime, for the most updated guidance and information on COVID-19, please refer at all times to [IATA's Coronavirus updates](#).

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